

LOCATION: KC Metro or  
Online-Hybrid

## Phlebotomy Technician Certificate Program

### Program Description:

The Phlebotomy Technician Certificate Program prepares students to enter the healthcare field and to pursue certification from the National Workforce Career Association via the industry exam. Students will learn the process and procedures for collecting blood specimens for analysis, all aspects of blood collection, the order of draw, universal precautions, skills to perform venipunctures completely and safely as well as the related terminology, anatomy and physiology.

### Program Details:

The overall program has these integrated components:

1. CoreBuilders© Workplace Success Skills in Active Learning, Self-Leadership, Integrity, Teamwork, Communications, Human Behavior, Goals, Problem Solving and Career Management.
2. Quality assurance and legal issues
3. Infection control and safety
4. Laboratory operations
5. Blood banks and blood typing
6. Medical terminology and lab theory
7. Anatomy & physiology of circulatory system
8. Specimen collection & processing
9. Venipuncture collection procedures
10. Capillary & Arterial procedures
11. Pediatric & geriatric procedures
12. Heel puncture, protocol & practice
13. Respiratory, pneumonia & TB isolation protocol

Students will participate in a holistic learning program that strengthens their ability to apply the related knowledge, skills, and abilities required to successfully perform at a high level in life and on-the-job. In addition to Healthcare Technical Competencies, the curriculum effectively addresses the Personal Effectiveness, Academic and Workplace Competencies (Tiers 1-3) of the DOL-ETA Competency Model Pyramid.

**Program Prerequisites:** HS Diploma or equivalent. 18 years of age. Access to a computer with Internet and a basic understanding and use of computers.

**Tuition:** \$3,410 (includes, books, fees and exam costs if applicable)

**Additional Fees:** Laptop, \$400

**Contact Hours (including out of class work):** 160 classroom | 40 externship

**Delivery Format:** Online with Instructor Interaction or Instructor-led

**Expected Award:** UCM Certificate of Completion | National Workforce Career Association (NWCA) Phlebotomy Certification

For more information, visit [ucmo.edu/workforce](https://ucmo.edu/workforce)  
or contact us at [extstudies@ucmo.edu](mailto:extstudies@ucmo.edu).